



Dalesbridge Centre Access Statement

Introduction

- Dalesbridge is located on the main A65 road in stunning rural location on the edge of the Yorkshire Dales National Park and the Forrest of Bowland Area of Outstanding Natural Beauty. The nearest town is Settle located 5 miles to the South East.
- We are located up a 100m long drive directly from the southern side of the A65, there are large illuminated signs at this entrance which is on a level section of the road.
- Dalesbridge House comprises of 6 letting B&B rooms, there are eight bunkhouses sleeping a total of 40. Campsite for 80 units as well as large function rooms.



We look forward to welcoming you. If you have any queries or require and assistance please phone 015242 51021 or email info@dalesbridge.co.uk

Pre-Arrival

- Nearest railway station is Clapham (North Yorkshire) which is 2 miles away. Settle station is another alternative on a different line 5 miles away.
- Taxis in this area need to be pre-booked Austwick Taxis provide a good service 015242 51364. Alternatives are Settle Taxis 01729 822219 or Stainforth Private hire 01729 824 888.
- Local buses are fairly infrequent and stop in the village of Austwick a 10 minute walk from the centre.
- If we have time and are given prior notice we will try and collect customers from either Clapham rail station or Austwick bus stop.
- Visitors should note that road around Dalesbridge and in the villages are unlit. Some side roads are uneven and potholed. Guests are advised to take a torch when walking to or back from Austwick village after dark.
- Dalesbridge does have information about off road electric “tramper” wheelchairs available for hire – please ask us.

Car Park and Arrival

- Dalesbridge has two main car parks one tarmac one at the end of the entrance drive and another under the trees beyond reception, both are 30m on the level from the main reception.
- On arrival visitors should park in the first car park and check in at reception.
- There is some lighting to the front car park, but the back car park is unlit and graveled.
- At times there will be a radio on the door to reception to enable visitors to inform a member of staff of your arrival.
- At times, and especially late at night, reception may be un-staffed, a note will be left on the door giving clear instructions for camping and bunkhouse arrivals.

Reception/Shop

- There are two steps up to the reception, with no hand rail, but there is an access ramp.
- The main reception door is wheelchair accessible with an access width of 90cm.
- Reception area is level throughout with a stone floor, and seating available.
- Reception staff can help all visitors to their accommodation or campsite pitch.
- Within the reception a computer is available for guest use, with internet access, full Microsoft accessibility can be enabled.
- Staff can also give assistance with purchases from the shop area.



Dalesbridge B&B Rooms

- The front door to Dalesbridge House is up 3 steps with a hand rail to the right hand side.
- The doors to the main house are at least 90cm wide.
- Unfortunately Dalesbridge currently has no ground floor accessible bedrooms.
- All bedrooms are carpeted, have central lights and bedside lights.
- In a number of rooms an extra bed can be provided if required.
- All bedroom TVs have subtitle capability as standard.
- Safety, single cup boil kettles are illuminated on operation.
- The fire alarm to Dalesbridge House has extremely loud sirens for the hard of hearing.



Ensuite Shower Rooms

- All rooms have level access ensuite shower rooms, with vinyl floor coverings.
- All shower cubicles have a small single step up into them.
- All shower rooms are well lit and have over mirror shaver lights.

Hall and Stairs

- Downstairs hallways are tiled floored, well lit with some loose rugs.
- Carpeted stairs to the first floor contain 17 steps and a hand rail to the left hand side.
- Landings are well lit, with short pile carpet, and some loose rugs.

Lounge

- Lounge has level access from entrance hall, and has a number of couches.
- The room is lit with a combination of centre light and wall lights, and is floored with a thick pile carpet and central rug.
- The large flat screen television offers subtitles.



Campsite

- A small number of hard standing pitches are available for caravans and campervans. The remainders are on grass.
- Staff can give assistance if required, with pitching.
- Cars are permitted to be parked beside tents and caravans.
- Drinking water taps, recycling facilities, chemical disposal, toilets and showers are all clearly signed, with green lettering and silver background.
- Electric hookup pitches are numbered and on a yellow sign with black lettering, and are located to the right of the relevant pitch.
- On site there are 8 water points, a chemical disposal point, and full recycling facilities, along with three large skips for rubbish disposal.
- Two wash up rooms are provided with two deep sinks in each.
- Each wash room has an entrance door width of 80cm.



Campsite Toilets & Showers

- There are ten unisex self contained units, each containing a toilet, shower, sink and bin.
- Four of these have a small step up into them, along with a small step into the shower.
- The remaining six of these units have level access and ‘wet room’ style showers.
- One of the units is larger, and has a floor width of 80cm.
- Each unit is well lit, has non slip quarry tiled flooring, with under floor heating.
- Each sink and the showers use ‘push’ taps.

- At busy times an additional toilet block is opened, which has three steps up to both the ladies and the gents.
- The exterior of the campsite showers and toilets is lit by a number of lights.

Bunkhouses

- There are four 4 bed units and four 6 bed units, all having ensuite facilities.
- Each unit is comprised of bunk beds e.g. 2 sets of bunks in a 4 bed unit
- Top bunks are accessed via a built bunk ladder and are not suitable for those with mobility difficulties.
- Each of the bunkhouses is accessed up a single step, however a ramp can be provided if required.
- The four bed unit shower rooms have a single small step into the ensuite shower tray and have vinyl floor coverings.
- The six bed unit shower rooms are wet rooms with level 70cm wide access door, and have non slip quarry tile flooring.
- Floor coverings in all the bunkhouses are stripped pine floorboards and are well lit with fluorescent lighting.
- Four bed bunkhouses have toasters, kettles and microwaves, located on a small fixed table with bench seating.
- Six bed bunkhouses have a kitchen sink, domestic four ring electric cooker, fridge, toasters, kettles and microwaves along with crockery and cutlery. A large table with fixed bench seating is provided in the centre of the room.
- Six of the bunkhouses are heated by remote sensed electric heaters. The remaining two are heated by central heating.
- Exterior lighting is provided to the bunkhouses.
- Exterior to the bunkhouses is a box with fire fighting extinguishers.
- Also exterior to the bunkhouses are a number of picnic table with good access.
- Hard standing parking is available on gravel and some tarmac, to the front of the bunkhouses (10m).
- Mattresses are provided in all the bunkhouses, with a clean bottom sheet. Guests are normally expected to bring their own bedding, pillows and towels, or these can be hired from reception.



Function Rooms & Bar

Dalesbridge has three function rooms and a Bar. The function rooms can cater for large numbers or groups and be used in a wide variety of ways. E.g. Weddings, training events, parties and conferences.

- All doors have ramped access and a minimum 90cm opening.
- All rooms are heated off the main central heating system and have good lighting predominantly by fluorescent lights.
- Furniture for each room is provided, suitable for the event, and none is fixed.
- Furniture can consist of large extendable tables with leaves, and/or low level tables. All seating 6 – 10. Seating is a combination of upholstered conference chairs, some with arms, and stacking plastic chairs.
- Floor coverings vary room to room, and are stripped floor boards, vinyl, or short pile carpet. Some rugs are used throughout.
- Both the bar and Maple Room have fully wheelchair accessible toilets. The Bar has a dedicated disabled toilet, complete with lever taps on the wash basin, high level toilet and associated grab wears.
- Dalesbridge staff can assist all users in utilizing the facilities.



Additional Information

- Dalesbridge is committed to developing its disability awareness and provision.
- Assistance dogs are welcomed in all areas, and will not be charged for.
- A secure cycle store is available with 90 cm door width for the storage and charging of mobility scooters and battery powered wheelchairs.
- Advice can be given on local walks, mobility scooter routes and activities in the local area, for those with disabilities.
- Free wi-fi internet access is available throughout Dalesbridge House, and the Function Rooms.
- Mobile phone reception is available on all networks; however 3G access is limited.
- Local doctors are Townhead Surgery in Settle, telephone 01729822611. Local Dental Surgery is Ashfields, also in Settle, telephone 01729823642.
- The nearest hospital is Airedale Hospital near Keighley, 25 miles from Dalesbridge.

Contact Information

- Dalesbridge Centre, Austwick, Nr. Settle, North Yorkshire, LA2 8AZ.
- If using SatNav, please note that Dalesbridge is located on the A65, and not on Orcaber Lane.
- Grid Reference, SD 762 676
- Email info@dalesbridge.co.uk
- Website www.dalesbridge.co.uk
- Normal Reception opening hours; 9am – 5pm seven days a week. May be open later at the height of the season.

13th December 2011
Jon Beavan